

SideChannel, Inc. otcqb: sdch

As of September 30, 2024

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Company Brief



OTCQB Symbol:



Headquarters: Worcester, MA



Mission: Making cybersecurity simple and accessible.

Fiscal Year 2024*

Revenue: \$7.4 Million

YoY Growth: **12.8%**

Annual Revenue Retention: 69.2%

* Fiscal year ended on September 30, 2024.



Deborah MacConnel, Chairwoman



SideChannel cleared an important milestone this year by becoming cash flow positive. Our Board of Directors wholeheartedly supported management's decision to sacrifice growth in order to protect the financial position of the company and appreciate achieving this critical objective.

As a former sales executive at IBM, I understand and appreciate the Company's desire to grow more and faster. With increased confidence in the Company's ability to generate cash from operations, the Board has increased its focus on helping the management team declare the right revenue growth strategies. We appreciate the opportunity to challenge the management team for growth with the tailwind of a strengthening balance sheet.



Brian Haugli, Chief Executive Officer



Over the past year, our unwavering focus on disciplined growth and operational efficiency has begun to bear fruit, enabling us to generate positive operating cash flow while continuing to refine and broaden our cybersecurity solutions. Our flagship **Enclave** platform, now validated by key early adopters including a recent milestone engagement with a U.S. Department of Defense organization, is positioned to unlock substantial value as adoption accelerates.

Even amid challenging market conditions, we have demonstrated our ability to execute strategically—streamlining expenses, innovating in zero-trust network solutions, and strengthening our core vCISO services. We believe these advances set the stage for transformative long-term growth and enhanced shareholder value.

As we move forward, we invite you to deepen your investment in our vision and hold confidently as we advance toward a future where our solutions become indispensable across both government and private sectors.

Business Strategy - Making cybersecurity simple & accessible

Grow Proprietary Software Revenue	Increase vCISO Engagements	Expand Program Adoption		
Obtain actionable insights from Enclave early adopters Develop go-to-market strategy for scaling adoption	Continue expanding footprint in mid-market Tailor affordable, scalable solutions for emerging market	Add capabilities through existing and new third-party relationships Implement client maturity model		
Higher margin than services Multi year deals	Substantial need in market for services Growing demand for fractional C-suite	Easier to expand revenue than capture new revenue		
SideChannel				

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Two Lines of Business

Proprietary Software

- Novel, efficient, and cost-effective approach to microsegmentation
- Driven by a Zero Trust permissions model
- Newly launched product with growing customer list

ENCLAVE[™]

Services

- Original business model from 2019
- Consulting and advisory services that identify, assess, and mitigate cybersecurity risks
- Led and staffed by veteran Chief Information Security Officers (CISO)

Nick Hnatiw, Chief Technology Officer



We have been expanding **Enclave**'s capabilities to support its primary cybersecurity solution for micro-segmentation. The product can now deliver four additional cybersecurity protections on top of micro-segmentation: asset inventory, vulnerability management, secure web gateway, and machine identity management.

Each of the additions is a natural extension of the core platform and fulfills our objective of simplifying network management for IT professionals. Our cost-effective software solution is helping companies avoid costlier and more complex hardware dependent solutions for network segmentation. These new features also create more entry points for companies to explore **Enclave** as an essential tool in their cybersecurity program.



Enclave: SideChannel's Proprietary Software Platform

Enclave is SideChannel's cutting-edge zero-trust platform, designed to revolutionize network security for organizations of all sizes. By seamlessly integrating asset intelligence, micro-segmentation, secure gateway functionality, and automated certificate management, **Enclave** empowers companies to meet complex compliance requirements while enhancing their security posture. This multi-stage platform adapts to varying levels of organizational maturity, ensuring scalability and long-term value.

Enclave addresses critical challenges such as vulnerability management, unauthorized access, and secure communication across hybrid and cloud environments. Its innovative design reduces attack surfaces, simplifies administration, and provides actionable insights, making it a vital component in safeguarding our clients' operations.

This year, **Enclave** has played a pivotal role in advancing SideChannel's mission to deliver robust, accessible, and scalable cybersecurity solutions, reinforcing our position as a leader in the market.





Enclave Market Validation

Zero Trust Network Architecture reduces the digital attack surface 43k US companies with 500+ employees

\$4.9 billion total addressable market Companies are seeking cost effective ways to achieve Zero Trust



Matt Klein, Chief Operating Officer



Our commitment to building pragmatic, results-driven security programs has yielded strong customer retention and demonstrated measurable improvements in our clients' security postures.

Our vCISO services continue to demonstrate excellence in delivery and market reception. The expansion of our cybersecurity engineering services portfolio has further strengthened our market position and enhanced our ability to serve clients comprehensively.

All the great services work cannot happen without top talent. Our success in attracting and retaining top-tier cybersecurity talent has been remarkable. Our integrated approach to service delivery, coupled with our innovative solutions and strong talent base, provides a solid foundation for sustained success in the evolving cybersecurity landscape.

Client Risk Management: "SideChannel Complete"

Identify

- Day 1 to 30
- Assessment
- Planning

Remediate

- Month 1 to 6
- Training
- Staffing
- Software

Manage

- Ongoing
- Monitoring
- Adjusting

Priorities informed by vCISO observations at clients

Allocate SDCH engagement budget in response to current maturity and anticipated threats



SideChannel Complete Extends Leadership to Program

Achieve operating leverage by growing Program Revenue at a faster rate than vCISO Revenue



Services Market Validation

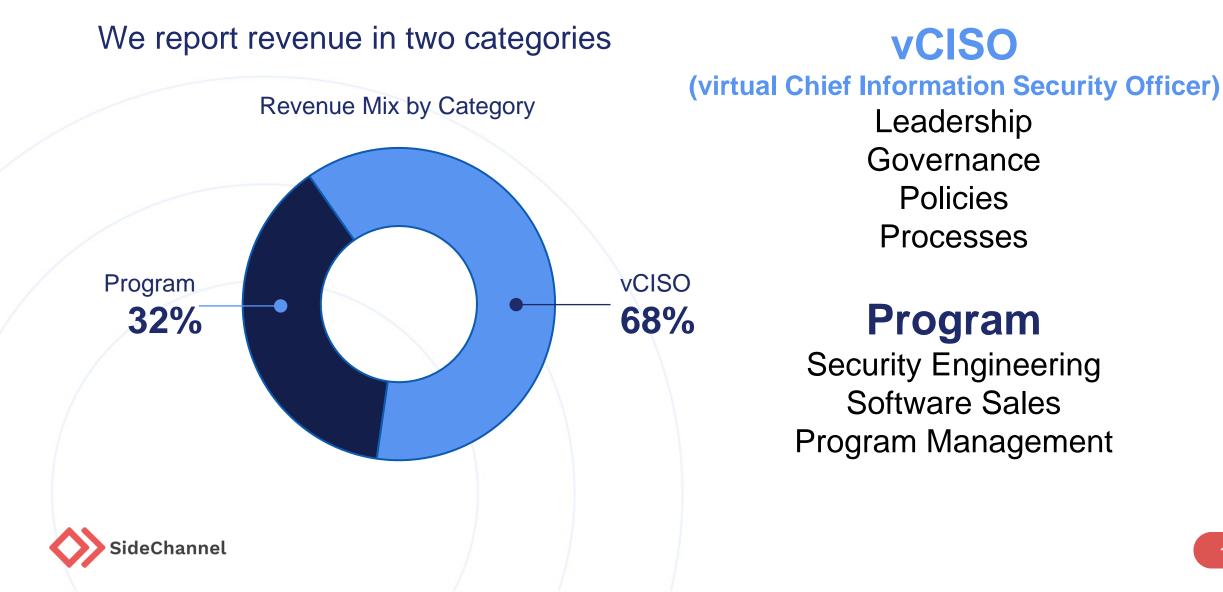
Cybersecurity risks continually escalate

276k US companies with 50 to 500 employees

\$29.7 billion total addressable market Clients increased demand for outsourced cybersecurity services

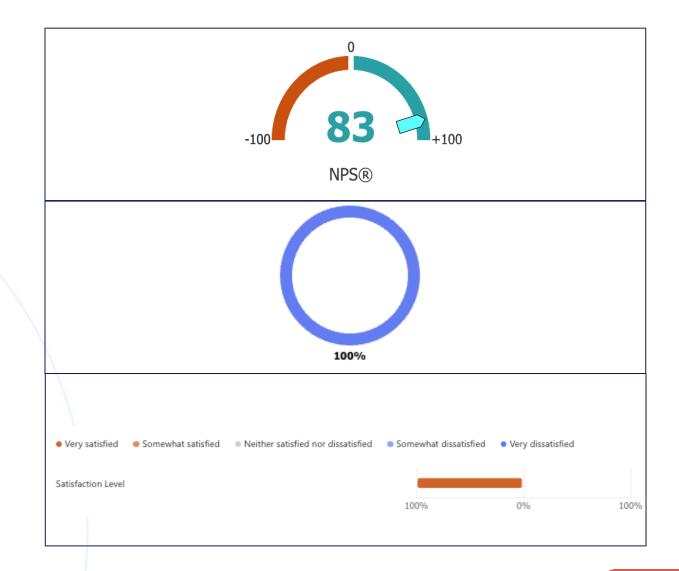


vCISO Services Account for Two-thirds of Revenue



Customer Satisfaction

- How likely are you to recommend SideChannel to a friend or colleague?
 83 NPS Score
- Do you feel confident that our cybersecurity measures are effective in protecting your organization from cybersecurity threats?
 100% Confidence Rating
- Overall, how satisfied are you with our cybersecurity services?
 100% Very Satisfied Rating



Customer Use Case #1: Global Asset Based Lending Company (October 2021)

Why SideChannel?

- Increasing concern about cybersecurity risks amongst board and management
- Pressure from customers to protect data

Program Evolution

- Month 1: Strengthened governance, risk and compliance (GRC) activities
- Month 6: Added managed services, employee training, and email protection
- Month 31: Added workstation and vulnerability management

Benefits

- Continuous improvement in cybersecurity risk management
- Improved customer retention
- Streamlined completion of compliance audits

Our client was acquired in July 2023

The new parent company placed SideChannel in another subsidiary



Customer Use Case #2:

Direct Response Marketing Company (November 2022)

Why SideChannel?

- Pressure from key customer to prove cybersecurity protections
- Previous supplier failed to delivery cybersecurity improvements

Program Evolution

- Quarter 1: Assumed program leadership, built multi-phased roadmap, mended customer relationship
- Year 1: Upgraded MDR, added robust identity controls, expanded employee training
- Year 2: Expanded vulnerability management to all assets, strengthened control of remote assets
 Benefits
- Comprehensive security monitoring
- Continuous improvement in cybersecurity risk management
- Improved customer retention



Customer Use Case #3:

Large Multi-National Manufacturer (March 2023)

Why SideChannel?

- Failed penetration test highlighting a lack of investment over the years
- Manufacturing could be halted by a cybersecurity incident

Program Evolution

- Month 1: vCISO
- Month 6: Added security engineering
- Month 13: Added **Enclave** & executive monitoring and protection capability

Benefits

- Board and management visibility into threats and remediation plans
- Strengthened defense of the primary business function manufacturing
- Increased customer confidence by improving on time order fill rates

Customer Use Case #4: Crypto Mining Company (April 2024)

Why SideChannel?

- Concerns about SEC cybersecurity risk disclosure
- Material weaknesses identified in IT systems and policies

Program Evolution

- Month 1: Assessment and employee training
- Month 3: Performed penetration test
- Month 4: Added monthly vCISO subscription

Benefits

- Improved cybersecurity risk posture
- Increased operations up-time
- Robust disclosure in Form 10-K

This is SideChannel's 2nd Crypto Mining client.

Both clients are in the top 3 largest currently operating.

Ryan Polk, Chief Financial Officer





During our quarterly financial results calls with investors we reiterate that we have two catalysts necessary for us to increase open market buying of our stock:

- 1) becoming cash flow positive and
- 2) reporting sustainable growth in **Enclave** revenue.

One down. One to go.

We expect to generate cash through our services business and selectively deploy this capital into selling and marketing capabilities during fiscal year 2025. This source of cash is likely to be the only source available to us until the second half of fiscal year 2026. Until then, expect us to have modest growth in our services business while we allocate an overweight amount of cash flow to enable increased **Enclave** adoption.

Financial Results

	Three Months Ended								
(in thousands)	12/31/22	3/31/23	6/30/23	9/30/23	12/31/23	3/31/24	6/30/24	9/30/24	
Revenue Gross Profit Operating Expenses Operating Loss [a]	\$ 1,546 865 1,472 (607	737 1,595	\$ 1,750 874 1,354 (694)	\$ 1,659 856 1,171 (5,255)	\$ 1,736 845 1,104 (259)	\$ 1,927 868 1,128 (260)	\$ 1,846 902 1,056 (154)	917 1,184	
Cash [b] QoQ Change	\$ 2,553 (477		\$ 1,446 (456)	\$ 1,053 (393)	•	\$851 32	\$ 1,105 254	\$ 1,297 192	
Debt	\$ 50	\$ 50	\$ 50	\$ 50	\$-	\$-	\$-	\$-	
Shares Outstanding	148,905	149,571	212,766	213,855	221,645	224,355	225,975	225,975	

[a] Includes business combination costs and intangible asset impairment.[b] Includes cash, cash equivalents, and short-term investments.

Please read our annual reports on Form 10-K for the years ended September 30, 2023 and 2024 which are available on the SEC website.



Follow Our Progress

Financial results calls scheduled during 2025 at 4:30 pm Eastern Time on:

Feb 5

May 7

Aug 6

Dec 3

IR Team ir@sidechannel.com

Email Newsletter

https://sidechannel.com/news/newsletter-sign-up/

